



General Terms for All Charters

A charter is not considered reserved until payment has been received. Once reserved, this charter is considered confirmed and therefore is non-cancelable, nonrefundable and nontransferable. In the event of extraordinary circumstances that require Client to cancel all or a portion of the charter, Ashes on the Sea will make an attempt to re-sell the chartered boat. Payments will be refunded in full for any portion of a re-booked boat, minus any expenses already incurred such as administrative and the obtaining of permits.

Charter date, time, itinerary, or boarding location may only be changed upon approval from Ashes on the Sea and is subject to availability of vessel(s) and crew(s). Client is responsible for additional fees, if applicable, that may be incurred from their requested revisions. Charter begins at the time designated in your Planning Letter, not at the time passengers arrive. Please allow extra driving time in case of traffic. In the event of a delayed arrival, you may extend the length of the charter - pending availability of yacht and crew - for an additional fee.

Charters cancelled due to inclement weather are at the full discretion of Ashes on the Sea. Cause for cancellation include heavy, sustained rain, strong sustained winds, limited visibility due to dense fog, turbulent ocean conditions, or any situation that could pose a safety risk. If Ashes on the Sea cancels a charter prior to passenger boarding, Client may reschedule to alternate date pending boat availability, or a full refund will be issued.

In the event a chartered vessel becomes unavailable due to mechanical or other failure, withdraws from charter service, or is sold, Ashes on the Sea reserves the right to substitute a comparable vessel of equal or greater passenger capacity. If Client finds the substituted vessel unacceptable, Client may upgrade to alternate vessel or yacht, if available, for an additional fee. Should no comparable or upgradeable vessel be available Client reserves the right to cancel the charter and have payment(s) refunded. Ashes on the Sea is not responsible for extraordinary circumstances beyond our control that may affect vessel(s) chartered.

Please discuss the following with those who will be attending your event:

For passenger safety and the well-being of our yachts, we require that all guests on board wear soft soled tennis shoes or deck shoes. No hard soles, boots, high-heels, or stilettos please! The Captain may require a passenger remove their shoes if proper foot attire is not worn.

Ashes on the Sea adheres to a strict Zero Tolerance Policy. No illegal substances, including cannabis, may be brought on board the vessel. Appropriate clothing should include layers of warmth since conditions could change during your charter. Children 11 years old or younger may be required to wear a Type I PFD provided by the boat. The Captain and Crew are not child care providers. It is the responsibility of the child's parent or guardian to provide supervision throughout the charter. You are responsible for the conduct of your guests on board.

Please sign below if you agree to these terms. If you have any questions, please ask!

Signature

Date Signed | Date of Charter

Printed Name

Booking Number, if known